

PHONE NUMBER DISCONTINUED TIRE ORDERS



The Employee Discontinued Tire Purchasing Program (EDTPP) provides the opportunity for U.S. employees to purchase B2C discontinued and excess inventory at discounted prices while helping to manage our unusable inventory. Due to a vendor issue, we are changing the ordering process for these tires, **effective Sept. 9, 2019**.

Initially, you will place your order by phone. We are working to return to an online ordering process through a new website next year. For now, you can still purchase tires for family and friends, but employees must place the order by phone (employee verification information may be requested). Purchase quantity is **28 tires per person, per calendar year. All sales are final with no returns.** For technical questions and fitment recommendations, please call Consumer Care at 1-866-866-6605.

Placing your Order

Beginning Sept. 9, please call
1-866-345-2537 from
8 a.m. – 8 p.m. EST

You will need the following
info. before placing your order:

1. Employee ID/Position ID
2. Name
3. Shipping Address
4. MSPN
5. Quantity
6. Credit Card Information

Finding Available Tire Information

The screenshot shows the ELIN Intranet interface. At the top right, there is a 'Tools' button circled in red. Below it, a list of links is displayed, with 'EDTPP Discontinued Tire Program' circled in red. A red arrow points from the 'Tools' button to the 'EDTPP Discontinued Tire Program' link. A text box on the right contains the instruction: 'Click on Tools in the upper right-hand corner of the Intranet and then select "EDTPP Discontinued Tire Program."'

During the call you will receive the sales order number and the total dollar amount that will be charged to your credit card.

For questions regarding the program please contact Robin Nixon at Robin.Nixon@michelin.com.